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# Troubleshooting

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## 1. Safety Caution

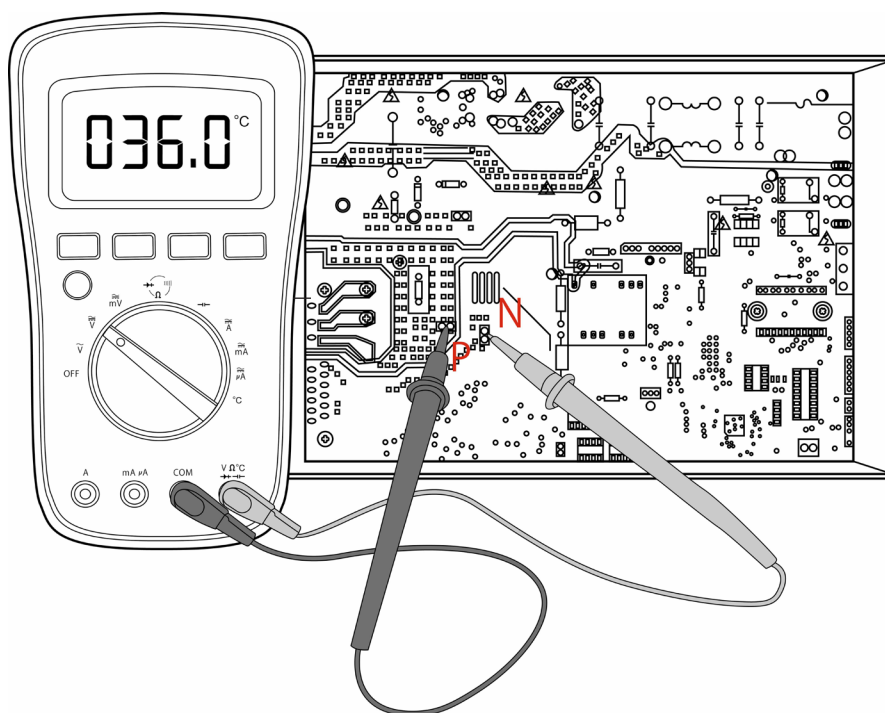
### ⚠ WARNING

Be sure to turn off all power supplies or disconnect all wires to avoid electric shock. While checking indoor/outdoor PCB, please equip oneself with antistatic gloves or wrist strap to avoid damage to the board.

### ⚠ WARNING

Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.

Test the voltage between P and N on back of the main PCB with multimeter. If the voltage is lower than 36V, the capacitors are fully discharged.



**Note:** This picture is for reference only. Actual appearance may vary.

## 2. General Troubleshooting

### 2.1 Error Display (Indoor Unit)

When the indoor unit encounters a recognized error, the operation lamp will flash in a corresponding series, the timer lamp may turn on or begin flashing, and an error code will be displayed. These error codes are described in the following tables:

Operation Lamp	Timer Lamp	Display	Error Information	Solution
1 time	OFF	E0	Indoor unit EEPROM parameter error	TS19
2 times	OFF	E1	Indoor / outdoor unit communication error	TS20
3 times	OFF	E2	Zero-crossing signal detection error(for some models)	TS22
4 times	OFF	E3	The indoor fan speed is operating outside of the normal range	TS23
5 times	OFF	E4	Indoor room temperature sensor T1 is in open circuit or has short circuited	TS26
6 times	OFF	E5	Evaporator coil temperature sensor T2 is in open circuit or has short circuited	TS26
9 times	OFF	E7	Indoor PCB / Display board communication error(for some models)	TS27
7 times	OFF	EC	Refrigerant leak detected	TS28
1 times	ON	F0	Current overload protection	TS29
2 times	ON	F1	Outdoor room temperature sensor T4 is in open circuit or has short circuited	TS26
3 times	ON	F2	Condenser coil temperature sensor T3 is in open circuit or has short circuited	TS26
4 times	ON	F3	Compressor discharge temperature sensor TP is in open circuit or has short circuited	TS26
5 times	ON	F4	Outdoor unit EEPROM parameter error	TS19
6 times	ON	F5	The outdoor fan speed is operating outside of the normal range(for some models)	TS23
1 times	FLASH	P0	IPM malfunction or IGBT over-strong current protection	TS30
2 times	FLASH	P1	Over voltage or over low voltage protection	TS31
3 times	FLASH	P2	High temperature protection of IPM module or High pressure protection	TS32
5 times	FLASH	P4	Inverter compressor drive error	TS34
7 times	FLASH	P6	Low pressure protection(for some models)	TS35

#### For other errors:

The display board may show a garbled code or a code undefined by the service manual. Ensure that this code is not a temperature reading.

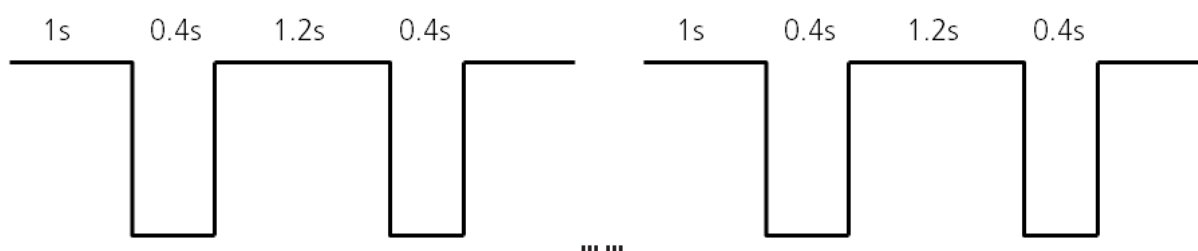
#### Troubleshooting:

Test the unit using the remote control. If the unit does not respond to the remote, the indoor PCB requires replacement. If the unit responds, the display board requires replacement.

For some models

Operation Lamp	Timer Lamp	LED Display	Error Information	Solution
1 time	OFF	E400	Indoor unit EEPROM parameter error	TS19
2 times	OFF	E401	Indoor / outdoor unit communication error	TS20
3 times	OFF	E402	Zero-crossing signal detection error(for some models)	TS22
4 times	OFF	E403	The indoor fan speed is operating outside of the normal range	TS23
5 times	OFF	E451	Outdoor unit EEPROM parameter error(for some models)	TS19
5 times	OFF	E452	Condenser coil temperature sensor T3 is in open circuit or has short circuited	TS26
5 times	OFF	E453	Outdoor room temperature sensor T4 is in open circuit or has short circuited	TS26
5 times	OFF	E454	Compressor discharge temperature sensor TP is in open circuit or has short circuited	TS26
6 times	OFF	E460	Indoor room temperature sensor T1 is in open circuit or has short circuited	TS26
6 times	OFF	E461	Evaporator coil temperature sensor T2 is in open circuit or has short circuited	TS26
12 times	OFF	E407	The outdoor fan speed is operating outside of the normal range(for some models)	TS23
9 times	OFF	E40b	Indoor PCB / Display board communication error(for some models)	TS27
8 times	OFF	E40c	Refrigerant leak detected	TS28
7 times	FLASH	P400	IPM malfunction or IGBT over-strong current protection	TS30
2 times	FLASH	P401	Over voltage or over low voltage protection	TS31
3 times	FLASH	P402	High temperature protection of IPM module or High pressure protection	TS32
5 times	FLASH	P404	Inverter compressor drive error	TS34
1 time	FLASH	P408	Current overload protection(for some models)	TS29
7 times	FLASH	P403	Low pressure protection(for some models)	TS35

LED flash frequency:



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## 2.2 Error Display (For 18K And Above 18K Outdoor Unit)

There are 2 LED lights (RED color and GREEN color) welded in outdoor main board. After power on, LED show different actions when encounter different problems.

No.	Problem	LED(GREEN)	LED(RED)	Solution
1	Standby normally	ON	OFF	-
2	Operate normally	OFF	ON	-
3	Compressor driven chip EEPROM parameter error	ON	FLASH	TS19
4	IPM malfunction or IGBT over-strong current protection	FLASH	OFF	TS30
5	Over voltage or too low voltage protection	ON	ON	TS31
6	Inverter compressor drive error	OFF	FLASH	TS34
7	Inverter compressor drive error	FLASH	LIGHT	TS34
8	Communication error between outdoor main chip and compressor driven chip	FLASH	FLASH	TS19

### 3. Complain Record Form

#### Complain Record Form

Request No.:

Date:

Installation Date:

Service Date:

Customer Information			
Name		Telephone No.	
Home Address			
Email			
Product Information			
Indoor Unit Model		Outdoor Unit Model	
Serial No. of indoor unit			
Serial No. of outdoor unit			
Working Mode	<input type="checkbox"/> Cooling <input type="checkbox"/> Heating <input type="checkbox"/> Fan only <input type="checkbox"/> Dry		
Setting temperature	_____°C / °F	Fan speed	<input type="checkbox"/> Turbo <input type="checkbox"/> High <input type="checkbox"/> Medium <input type="checkbox"/> Low <input type="checkbox"/> Auto
Temperature of air inlet	_____°C / °F	Temperature of air outlet	_____°C / °F
Installation / Condition Information			
Indoor temperature	_____°C / °F	Indoor humidity	_____ %RH
Outdoor temperature	_____°C / °F	Outdoor humidity	_____ %RH
Length of Connecting pipe		Pipe diameter	Gas pipe:          Liquid pipe:
Length of Wiring		wire diameter	
System Running Pressure	_____MPa   or   _____Bar   or   _____PSI		
Room size (L*W*H)			
Photo of Installation of Indoor unit (Photo #1)		Photo of Installation of Outdoor unit (Photo #2)	
Failure Description			
Error Code of Indoor unit		Code of Outdoor PCB	
Unit does not start			
Remote control does not work			
Indoor display shows nothing			
No cooling or heating at all			
Less cooling or heating			
Unit starts but stops shortly			
High noise			
High vibration			

Parameter Checking information by Remote controller			
Displaying code	Displaying code meaning	Display value	Display value meaning
T1	Room temperature		
T2	Indoor coil temperature		
T3	Outdoor coil temperature		
T4	Ambient temperature		
Tb	Outlet temperature of indoor coil		
TP	Discharge temperature		
TH	Suction temperature		
FT	Targeted Frequency		
Fr	Actual Frequency		
IF	Indoor fan speed		
OF	Outdoor fan speed		
LA	EXV opening steps		
CT	Compressor continuous running time		
ST	Causes of compressor stop.		
A0, A1, 0, 1, 2, 3, 4, 5, 6, L, A, U, T	Reserved		

Approval from Manufacturer	
<input type="checkbox"/> Approved	
<input type="checkbox"/> More Proof needed	
<input type="checkbox"/> Rejected	



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## 4. Information Inquiry

- To enter information inquiry status, complete the following procedure within ten seconds:
  - Press LED(or DO NOT DISTURB) 3 times.
  - Press SWING(or AIR DIRECTION) 3 times.
- Finish 1 and 2 within 10 seconds, you will hear beeps for two seconds, which means the unit goes into parameter checking mode.
- Use the LED(or DO NOT DISTURB) and SWING(or AIR DIRECTION) buttons to cycle through information displayed.
- Pressing LED(or DO NOT DISTURB) will display the next code in the sequence. Pressing SWING(or AIR DIRECTION) will show the previous.
- The following table shows information codes. The screen will display this code for two seconds, then the information for 25 seconds.

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
T1	Room temperature	-1F,-1E,-1d,-1c,-1b,-1A -19—99 A0,A1,...A9 b0,b1,...b9 c0,c1,...c9 d0,d1,...d9 E0,E1,...E9 F0,F1,...F9	-25,-24,-23,-22,-21,-20 -19—99 100,101,...109 110,111,...119 120,121,...129 130,131,...139 140,141,...149 150,151,...159	<ol style="list-style-type: none"> <li>All displayed temperatures use actual values.</li> <li>All temperatures are displayed in °C regardless of remote used.</li> <li>T1, T2, T3, T4, and T2B display ranges from -25 to 70 °C. TP display ranges from -20 to 130 °C.</li> <li>The frequency display ranges from 0 to 159HZ.</li> <li>If the actual values exceed or fall short of the defined range, the values closest to the maximum and minimum values will be displayed.</li> </ol>
T2	Indoor coil temperature			
T3	Outdoor coil temperature			
T4	Ambient temperature			
TB	Outlet temperature of indoor coil			
TP	Discharge temperature			
TH	Suction temperature			
FT	Targeted frequency			
FR	Actual frequency			
IF	Indoor fan speed	0 1,2,3,4	OFF Low speed, Medium speed, High speed, Turbo.	N/A Used for some large capacity motors.
OF	Outdoor fan speed	14-FF	Actual fan speed is equal to the display value converted to decimal value and multiplied by 10. This is measured in RPM.	Used for some small capacity motors. The display value is 14-FF (hexadecimal). The corresponding fan speed ranges from 200 to 2550RPM.
LR	EXV opening angle	0-FF	Actual EXV opening value is equal to the display value converted to decimal value and then multiplied by 2.	-
CT	Compressor continuous running time	0-FF	0-255 minutes	If the actual value exceeds or falls short of the defined range, the value closest to the maximum and minimum will be displayed.
ST	Causes of compressor stop	0-99	For a detailed explanation, contact technical support.	-

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
R0	Reserved	0-FF 2-28 5-20 5-25	-	-
R1				
b0				
b1				
b2				
b3				
b4				
b5				
b6				
dL				
Rc				
Uo				
Td				
dR				
dS				
dT				

---

## 5. Error Diagnosis and Troubleshooting Without Error Code

### WARNING

Be sure to turn off unit before any maintenance to prevent damage or injury.

#### 5.1 Remote maintenance

**SUGGESTION:** When troubles occur, please check the following points with customers before field maintenance.

No.	Problem	Solution
1	Unit will not start	TS14 - TS15
2	The power switch is on but fans will not start	TS14 - TS15
3	The temperature on the display board cannot be set	TS14 - TS15
4	Unit is on but the wind is not cold(hot)	TS14 - TS15
5	Unit runs, but shortly stops	TS14 - TS15
6	The unit starts up and stops frequently	TS14 - TS15
7	Unit runs continuously but insufficient cooling(heating)	TS14 - TS15
8	Cool can not change to heat	TS14 - TS15
9	Unit is noisy	TS14 - TS15

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## 5.2 Field maintenance

	Problem	Solution
1	Unit will not start	TS16 - TS17
2	Compressor will not start but fans run	TS16 - TS17
3	Compressor and condenser (outdoor) fan will not start	TS16 - TS17
4	Evaporator (indoor) fan will not start	TS16 - TS17
5	Condenser (Outdoor) fan will not start	TS16 - TS17
6	Unit runs, but shortly stops	TS16 - TS17
7	Compressor short-cycles due to overload	TS16 - TS17
8	High discharge pressure	TS16 - TS17
9	Low discharge pressure	TS16 - TS17
10	High suction pressure	TS16 - TS17
11	Low suction pressure	TS16 - TS17
12	Unit runs continuously but insufficient cooling	TS16 - TS17
13	Too cool	TS16 - TS17
14	Compressor is noisy	TS16 - TS17
15	Horizontal louver can not revolve	TS16 - TS17

1.Remote Maintenance	Electrical Circuit				Refrigerant Circuit													
Possible causes of trouble	Power failure																	
	The main power tripped																	
	Loose connections																	
	Faulty transformer																	
	The voltage is too high or too low																	
	The remote control is powered off																	
	Broken remote control																	
	Dirty air filter																	
	Dirty condenser fins																	
	The setting temperature is higher/lower than the room's(cooling/heating)																	
	The ambient temperature is too high/low when the mode is cooling/heating																	
	Fan mode																	
	SILENCE function is activated(optional function)																	
Frosting and defrosting frequently																		
Unit will not start	☆	☆	☆	☆														
The power switch is on but fans will not start			☆	☆	☆													
The temperature on the display board cannot be set						☆	☆											
Unit is on but the wind is not cold(hot)										☆	☆	☆						
Unit runs, but shortly stops					☆					☆	☆							
The unit starts up and stops frequently					☆						☆					☆		
Unit runs continuously but insufficient cooling(heating)								☆	☆	☆	☆			☆				
Cool can not change to heat																		
Unit is noisy																		
Test method / remedy	Test voltage																	
	Close the power switch																	
	Inspect connections - tighten																	
	Change the transformer																	
	Test voltage																	
	Replace the battery of the remote control																	
	Replace the remote control																	
	Clean or replace																	
	Clean																	
	Adjust the setting temperature																	
	Turn the AC later																	
	Adjust to cool mode																	
	Turn off SILENCE function.																	
Turn the AC later																		

1.Remote Maintenance	Others					
Possible causes of trouble	Heavy load condition	Loosen hold down bolts and / or screws	Bad airproof	The air inlet or outlet of either unit is blocked	Interference from cell phone towers and remote boosters	Shipping plates remain attached
Unit will not start						
The power switch is on but fans will not start					☆	
The temperature on the display board cannot be set						
Unit is on but the wind is not cold(hot)						
Unit runs, but shortly stops						
The unit starts up and stops frequently				☆		
Unit runs continuously but insufficient cooling(heating)	☆		☆	☆		
Cool can not change to heat						
Unit is noisy		☆				☆
Test method / remedy	Check heat load	Tighten bolts or screws	Close all the windows and doors	Remove the obstacles	Reconnect the power or press ON/OFF button on remote control to restart operation	Remove them

2.Field Maintenance	Electrical Circuit														
Possible causes of trouble	Power failure	Blown fuse or varistor	Loose connections	Shorted or broken wires	Safety device opens	Faulty thermostat / room temperature sensor	Wrong setting place of temperature sensor	Faulty transformer	Shorted or open capacitor	Faulty magnetic contactor for compressor	Faulty magnetic contactor for fan	Low voltage	Faulty stepping motor	Shorted or grounded compressor	Shorted or grounded fan motor
Unit will not start	☆	☆	☆	☆	☆			☆							
Compressor will not start but fans run				☆		☆			☆	☆				☆	
Compressor and condenser (outdoor) fan will not start				☆		☆				☆					
Evaporator (indoor) fan will not start				☆					☆		☆				☆
Condenser (Outdoor) fan will not start				☆		☆			☆		☆				☆
Unit runs, but shortly stops										☆		☆			
Compressor short-cycles due to overload										☆		☆			
High discharge pressure															
Low discharge pressure															
High suction pressure															
Low suction pressure															
Unit runs continuously but insufficient cooling															
Too cool						☆	☆								
Compressor is noisy															
Horizontal louver can not revolve			☆	☆									☆		
Test method / remedy	Test voltage	Inspect fuse type & size	Inspect connections - tighten	Test circuits with tester	Test continuity of safety device	Test continuity of thermostat / sensor & wiring Place the temperature sensor at the central of the air inlet grille	Check control circuit with tester	Check capacitor with tester	Test continuity of coil & contacts	Test continuity of coil & contacts	Test voltage	Replace the stepping motor	Check resistance with multimeter	Check resistance with multimeter	



2.Field Maintenance	Refrigerant Circuit														Others								
Possible causes of trouble	Compressor stuck	Shortage of refrigerant	Restricted liquid line	Dirty air filter	Dirty evaporator coil	Insufficient air through evaporator coil	Overcharge of refrigerant	Dirty or partially blocked condenser	Air or incompressible gas in refrigerant cycle	Short cycling of condensing air	High temperature condensing medium	Insufficient condensing medium	Broken compressor internal parts	Inefficient compressor	Expansion valve obstructed	Expansion valve or capillary tube closed completely	Leaking power element on expansion valve	Poor installation of feeler bulb	Heavy load condition	Loosen hold down bolts and / or screws	Shipping plates remain attached	Poor choices of capacity	Contact of piping with other piping or external plate
Unit will not start																							
Compressor will not start but fans run	☆																						
Compressor and condenser (outdoor) fan will not start																							
Evaporator (indoor) fan will not start																							
Condenser (Outdoor) fan will not start																							
Unit runs, but shortly stops		☆	☆				☆	☆								☆	☆						
Compressor short-cycles due to overload		☆					☆	☆															
High discharge pressure							☆	☆	☆	☆	☆	☆											
Low discharge pressure		☆												☆									
High suction pressure							☆							☆				☆	☆				
Low suction pressure		☆	☆	☆	☆	☆								☆	☆	☆							
Unit runs continuously but insufficient cooling		☆	☆	☆	☆	☆		☆	☆	☆				☆					☆			☆	
Too cool																							
Compressor is noisy							☆						☆							☆	☆		☆
Horizontal louver can not revolve																							
Test method / remedy	Replace the compressor	Leak test	Replace restricted part	Clean or replace	Clean coil	Check fan	Change charged refrigerant volume	Clean condenser or remove obstacle	Purge, evacuate and recharge	Remove obstruction to air flow	Remove obstruction in air or water flow	Remove obstruction in air or water flow	Replace compressor	Test compressor efficiency	Replace valve	Replace valve	Replace valve	Fix feeler bulb	Check heat load	Tighten bolts or screws	Remove them	Choose AC of lager capacity or add the number of AC	Rectify piping so as not to contact each other or with external plate

## 6. Quick Maintenance by Error Code

If you do not have the time to test which specific parts are faulty, you can directly change the required parts according to the error code.

You can find the parts to replace by error code in the following table.

Part requiring replacement	Error Code								
	E0/EH 00	E1/EL 01	E2/EH 02	E3/EH 03	E4/EH 60	E5/EH 61	E7/EH 08	EC/EL 0C	F0/PC 08
Indoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	✗
Outdoor PCB	✗	✓	✗	✗	✗	✗	✗	✗	✓
Display board	✗	✗	✗	✗	✗	✗	✓	✗	✗
Indoor fan motor	✗	✗	✗	✓	✗	✗	✗	✗	✗
T1 sensor	✗	✗	✗	✗	✓	✗	✗	✗	✗
T2 Sensor	✗	✗	✗	✗	✗	✓	✗	✓	✗
Reactor	✗	✓	✗	✗	✗	✗	✗	✗	✗
Compressor	✗	✗	✗	✗	✗	✗	✗	✗	✓
Additional refrigerant	✗	✗	✗	✗	✗	✗	✗	✓	✗

Part requiring replacement	F1/EC 53	F2/EC 52	F3/EC 54	F4/ EC 51	F5/EC 07	P0/PC 00	P1/PC 01	P2/PC 02	P6/PC 03	P4/PC 04
Indoor PCB	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Outdoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Indoor fan motor	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Outdoor fan motor	✗	✗	✗	✗	✓	✓	✗	✓	✗	✓
T3 Sensor	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
T4 Sensor	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
TP Sensor	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
Reactor	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗
Compressor	✗	✗	✗	✗	✗	✓	✗	✗	✗	✓
IPM module board	✗	✗	✗	✗	✗	✓	✓	✓	✗	✓
High pressure protector	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗
Low pressure protector	✗	✗	✗	✗	✗	✗	✗	✗	✓	✗
Additional refrigerant	✗	✗	✗	✗	✗	✗	✗	✗	✓	✗

**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

## 7. Troubleshooting by Error Code

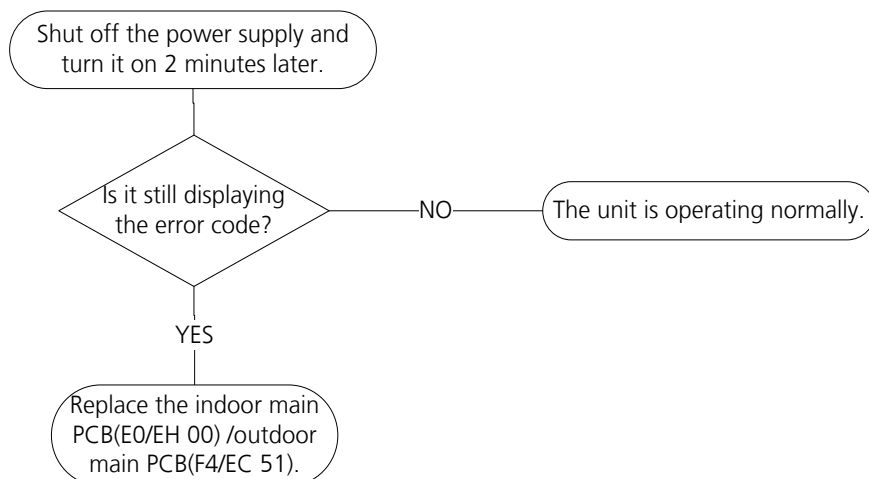
### 7.1 E0/EH 00 / F4/EC 51 (EEPROM parameter error diagnosis and solution)

**Description:** Indoor or outdoor PCB main chip does not receive feedback from EEPROM chip.

**Recommended parts to prepare:**

- Indoor PCB
- Outdoor PCB

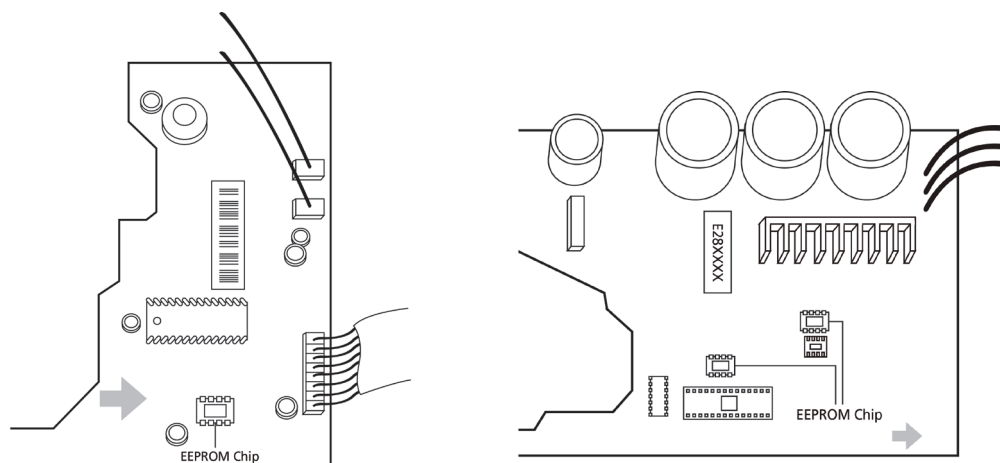
**Troubleshooting and repair:**



**Remarks:**

**EEPROM:** A read-only memory whose contents can be erased and reprogrammed using a pulsed voltage.

The location of the EEPROM chip on the indoor and outdoor PCB is shown in the following two images:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole. This pictures are only for reference, actual appearance may vary.

Troubleshooting and repair of compressor driven chip EEPROM parameter error and communication error between outdoor main chip and compressor driven chip are same as F4/EC 51.

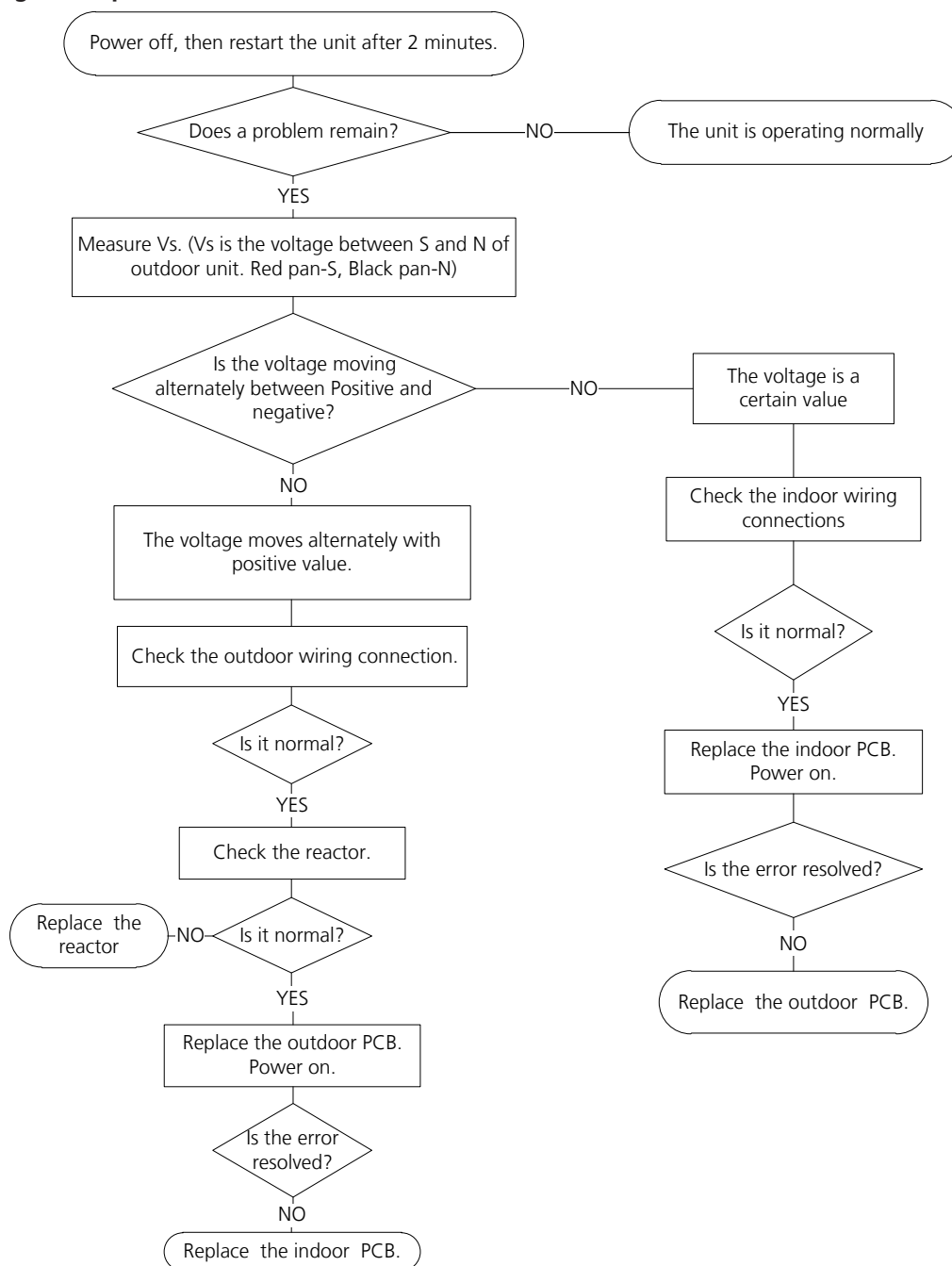
## 7.2 E1/EL 01 (Indoor and outdoor unit communication error diagnosis and solution)

**Description:** Indoor unit can not communicate with outdoor unit

**Recommended parts to prepare:**

- Indoor PCB
- Outdoor PCB
- Reactor

**Troubleshooting and repair:**

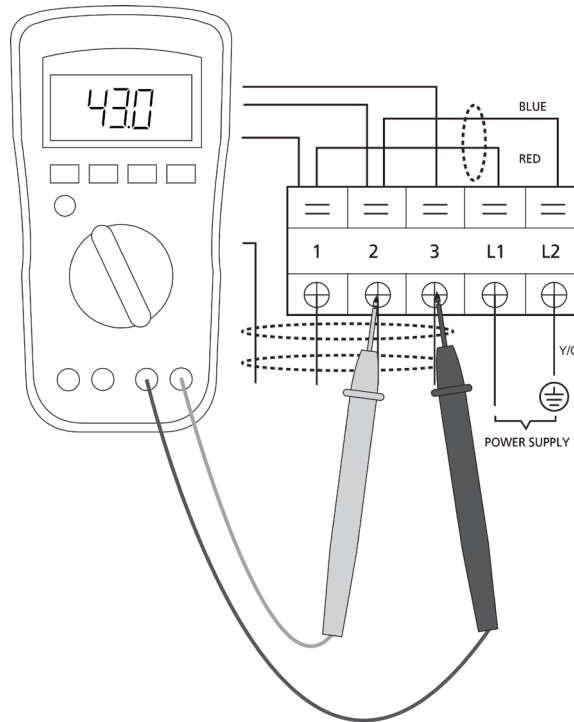


**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

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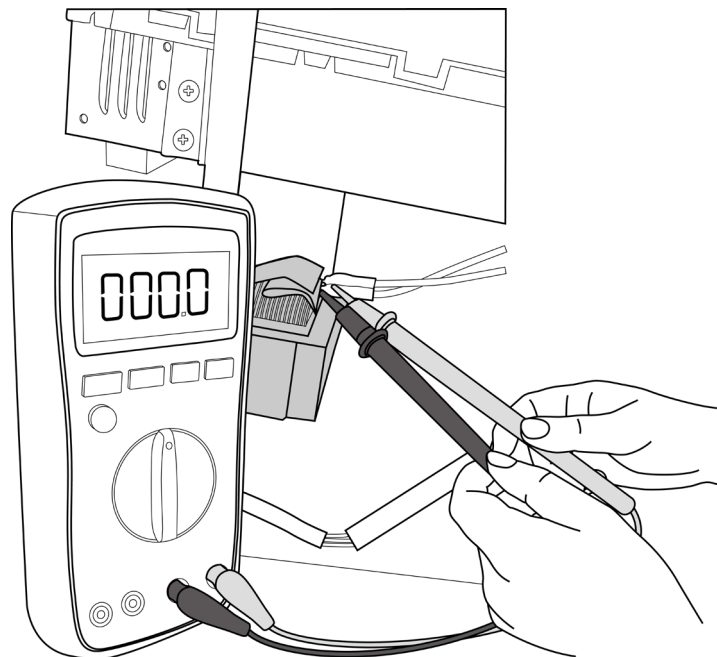
**Remarks:**

- Use a multimeter to test the DC voltage between 2 port(or S or L2 port) and 3 port(or N or S port) of outdoor unit. The red pin of multimeter connects with 2 port(or S or L2 port) while the black pin is for 3 port(or N or S port).
- When AC is normal running, the voltage is moving alternately as positive values and negative values
- If the outdoor unit has malfunction, the voltage has always been the positive value.
- While if the indoor unit has malfunction, the voltage has always been a certain value.



**S and N  
or  
L2 and S  
or  
2 and 3**

- Use a multimeter to test the resistance of the reactor which does not connect with capacitor.
- The normal value should be around zero ohm. Otherwise, the reactor must have malfunction.



**Note:** The picture and the value are only for reference, actual condition and specific value may vary.

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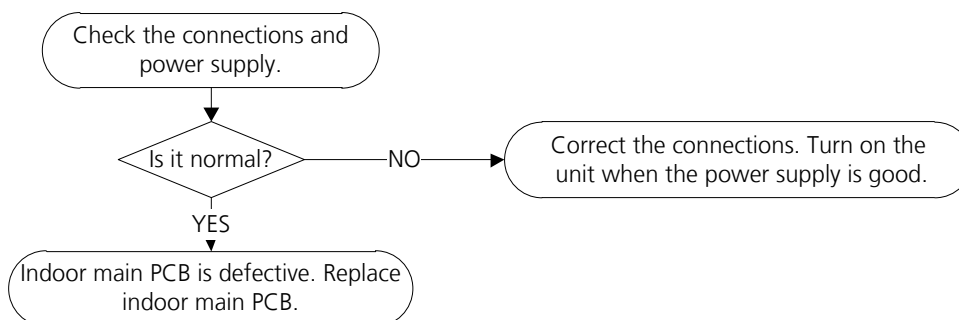
### 7.3 E2/EH 02 (Zero crossing detection error diagnosis and solution)

**Description:** When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

**Recommended parts to prepare:**

- Connection wires
- PCB

**Troubleshooting and repair:**



**Note:** E2/EH 02 zero crossing detection error is only valid for the unit with AC fan motor, for other models, this error is invalid.

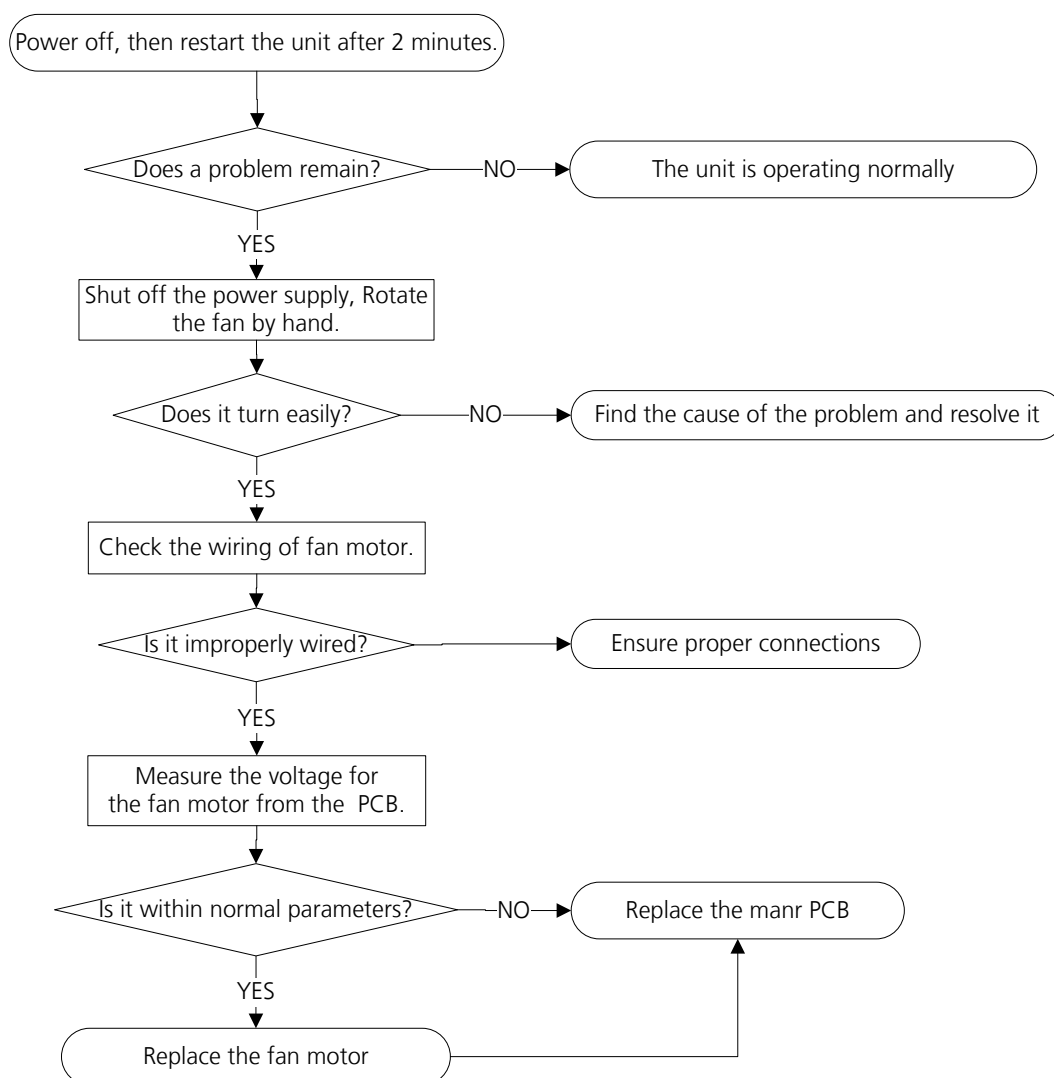
## 7.4 E3/EH 03 / F5/EC 07 (Fan speed is operating outside of normal range diagnosis and solution)

**Description:** When indoor / outdoor fan speed keeps too low or too high for a certain time, the LED displays the failure code and the AC turns off.

### Recommended parts to prepare:

- Connection wires
- Fan assembly
- Fan motor
- PCB

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

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## Index:

### 1. Indoor or Outdoor DC Fan Motor(control chip is in fan motor)

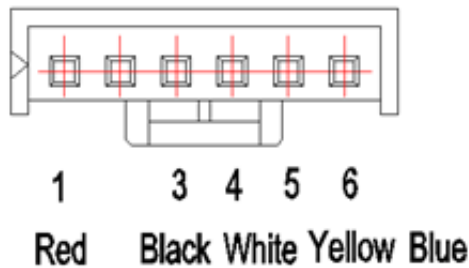
Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must has problems and need to be replaced.

- DC motor voltage input and output (voltage: 220-240V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	280V~380V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V

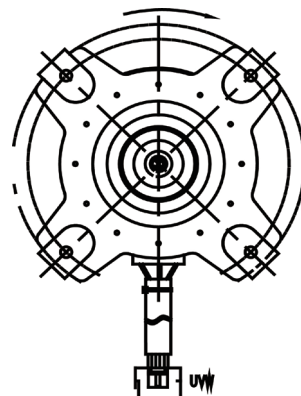
- DC motor voltage input and output (voltage: 115V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	140V~190V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V



### 2. Outdoor DC Fan Motor (control chip is in outdoor PCB)

Release the UVW connector. Measure the resistance of U-V, U-W, V-W. If the resistance is not equal to each other, the fan motor must has problems and need to be replaced. otherwise the PCB must has problems and need to be replaced.

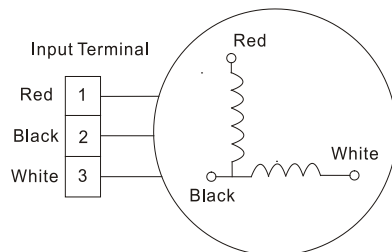




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### 3. Indoor AC Fan Motor

Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 100V(208~240V power supply) or 50V (115V power supply), the PCB must has problems and need to be replaced.



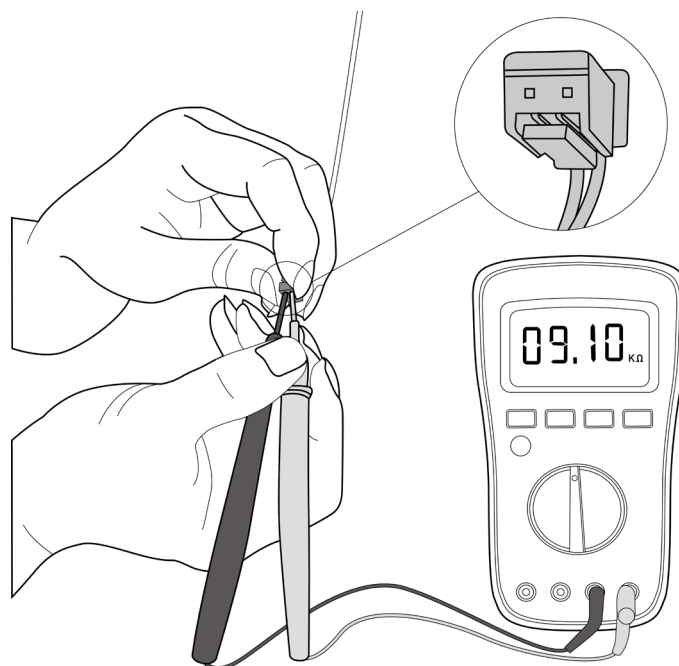
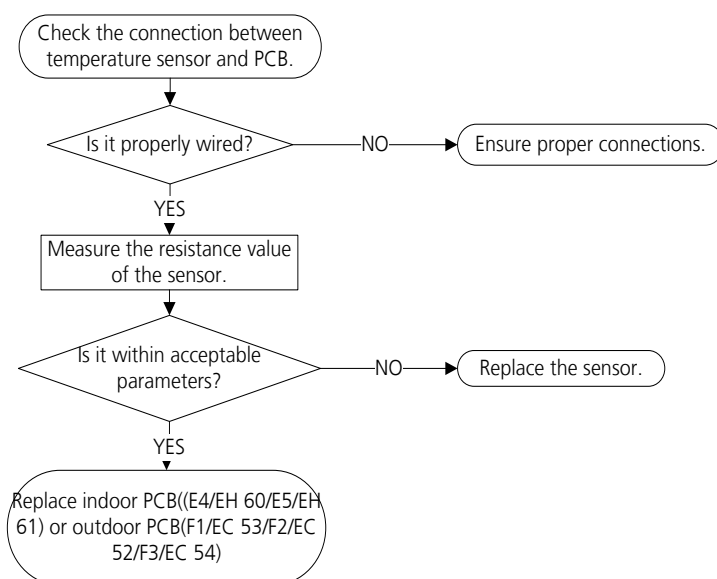
## 7.5 E4/EH 60/E5/EH 61/F1/EC 53/F2/EC 52/F3/EC 54 (Open circuit or short circuit of temperature sensor diagnosis and solution)

**Description:** If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

**Recommended parts to prepare:**

- Connection wires
- Sensors
- PCB

**Troubleshooting and repair:**



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole. This picture and the value are only for reference, actual appearance and value may vary. For certain models, outdoor unit uses combination sensor, T3, T4 and TP are the same of sensor.

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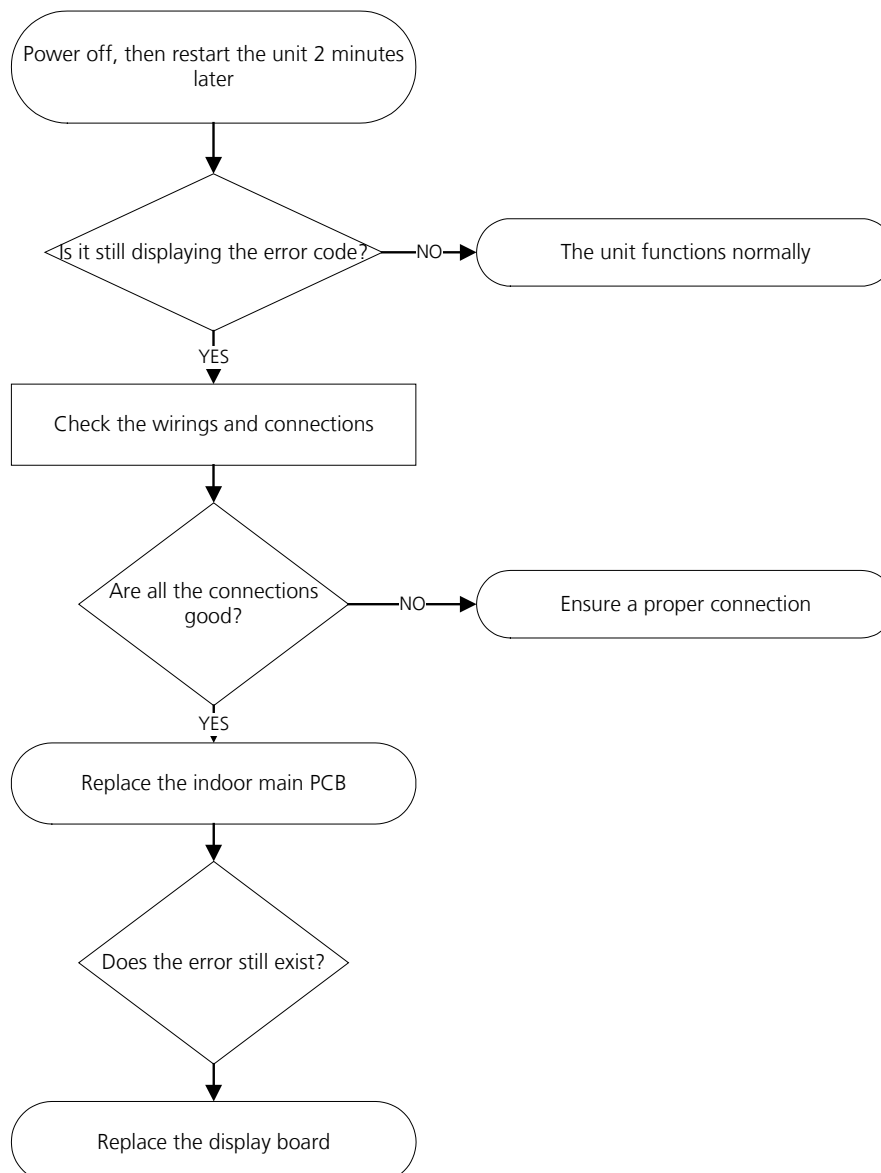
## 7.6 E7/EH 0b (Indoor PCB / Display board communication error diagnosis and solution)

**Description:** Indoor PCB does not receive feedback from the display board.

**Recommended parts to prepare:**

- Communication wire
- Indoor PCB
- Display board

**Troubleshooting and repair:**



## 7.7 EC/EL 0C (Refrigerant Leakage Detection diagnosis and solution)

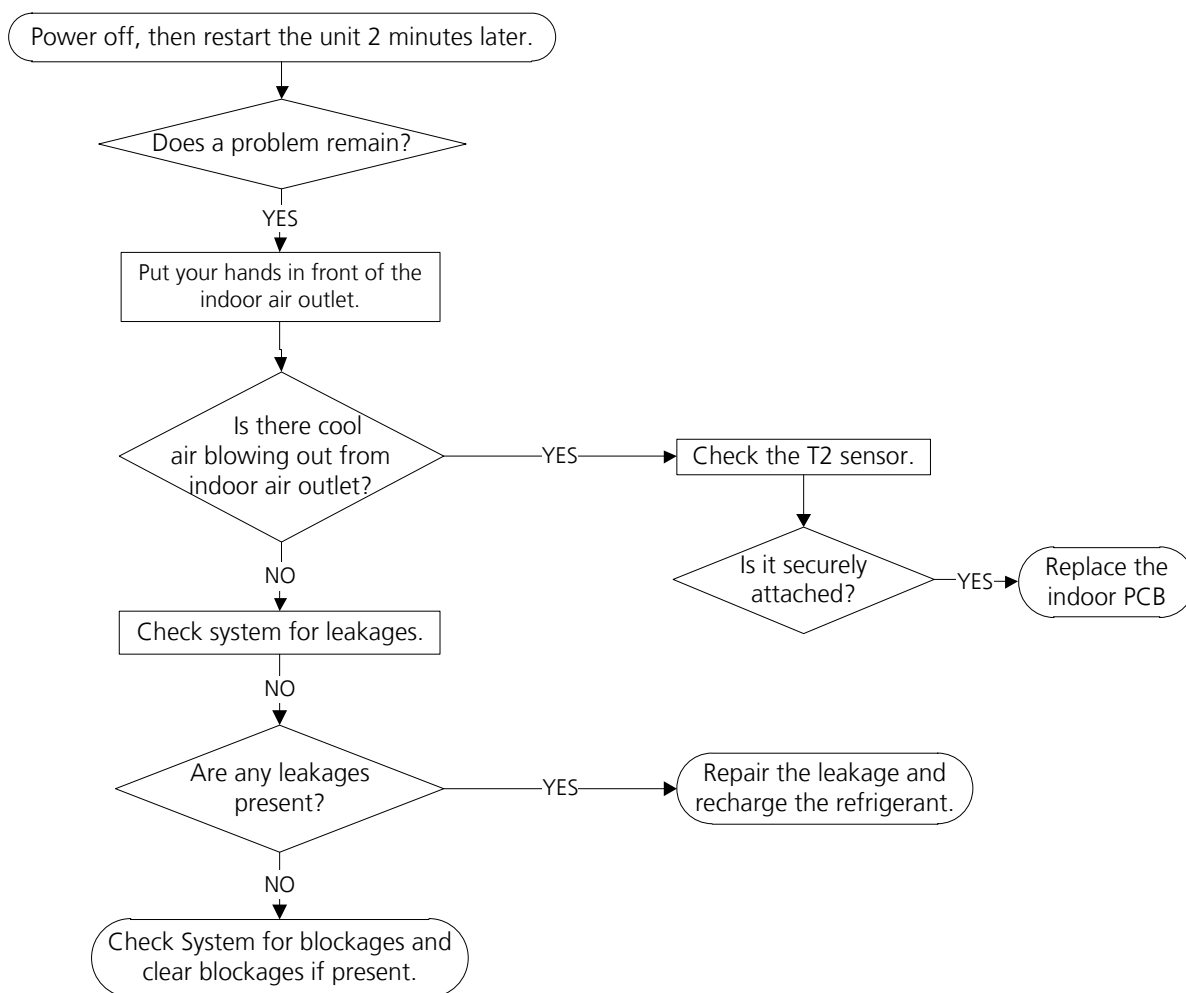
**Description:** Define the evaporator coil temperature T2 of the compressor just starts running as Tcool.

In the beginning 5 minutes after the compressor starts up, if  $T2 < T_{cool} - 1^{\circ}\text{C}$  ( $1.8^{\circ}\text{F}$ ) does not keep continuous 4 seconds and compressor running frequency higher than 50Hz does not keep for 3 minutes, and this situation happens 3 times, the LED displays the failure code and the AC turns off.

### Recommended parts to prepare:

- T2 sensor
- Indoor PCB
- Additional refrigerant

### Troubleshooting and repair:



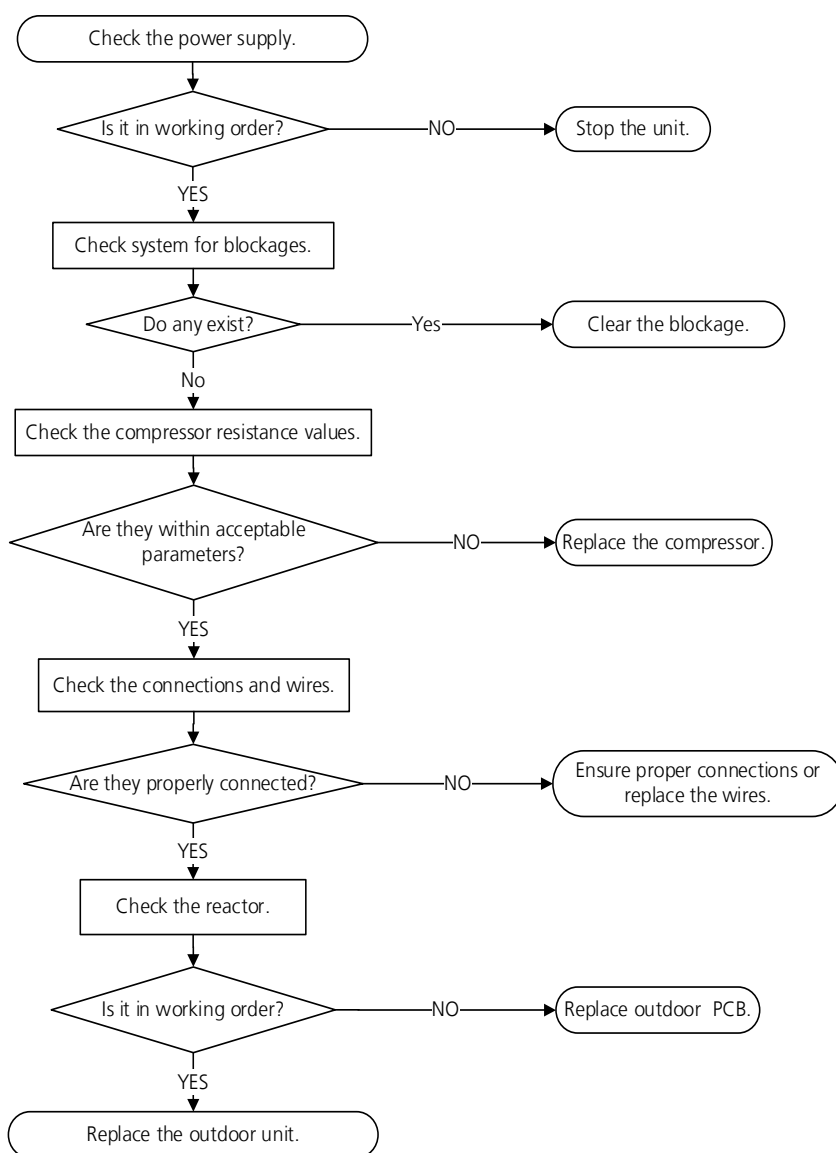
## 7.8 F0/PC 08 (Overload current protection diagnosis and solution)

**Description:** An abnormal current rise is detected by checking the specified current detection circuit.

**Recommended parts to prepare:**

- Outdoor PCB
- Connection wires
- Compressor

**Troubleshooting and repair:**



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

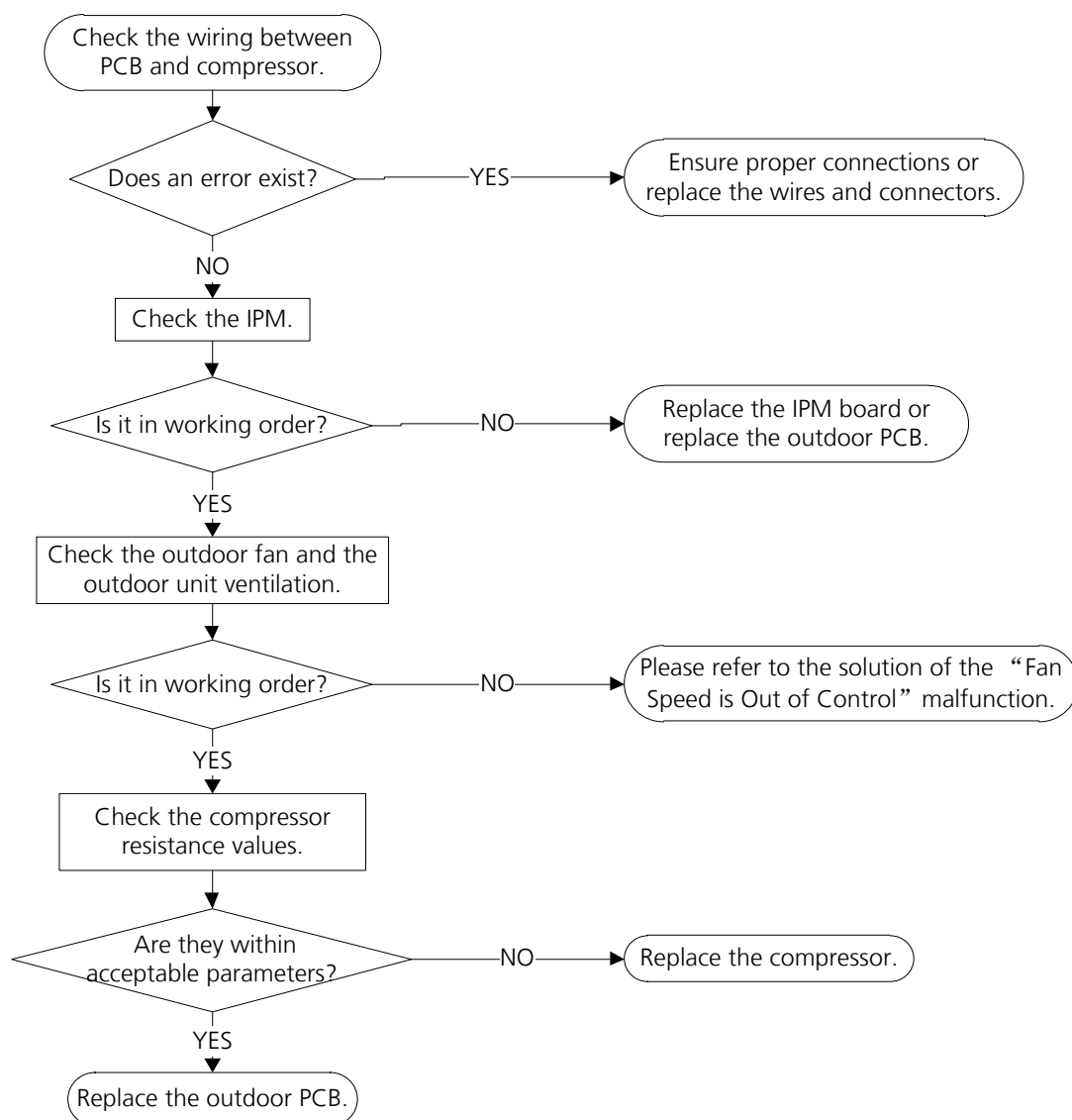
## 7.9 P0/PC 00(IPM malfunction or IGBT over-strong current protection diagnosis and solution)

**Description:** When the voltage signal the IPM sends to the compressor drive chip is abnormal, the LED displays the failure code and the AC turns off.

### Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

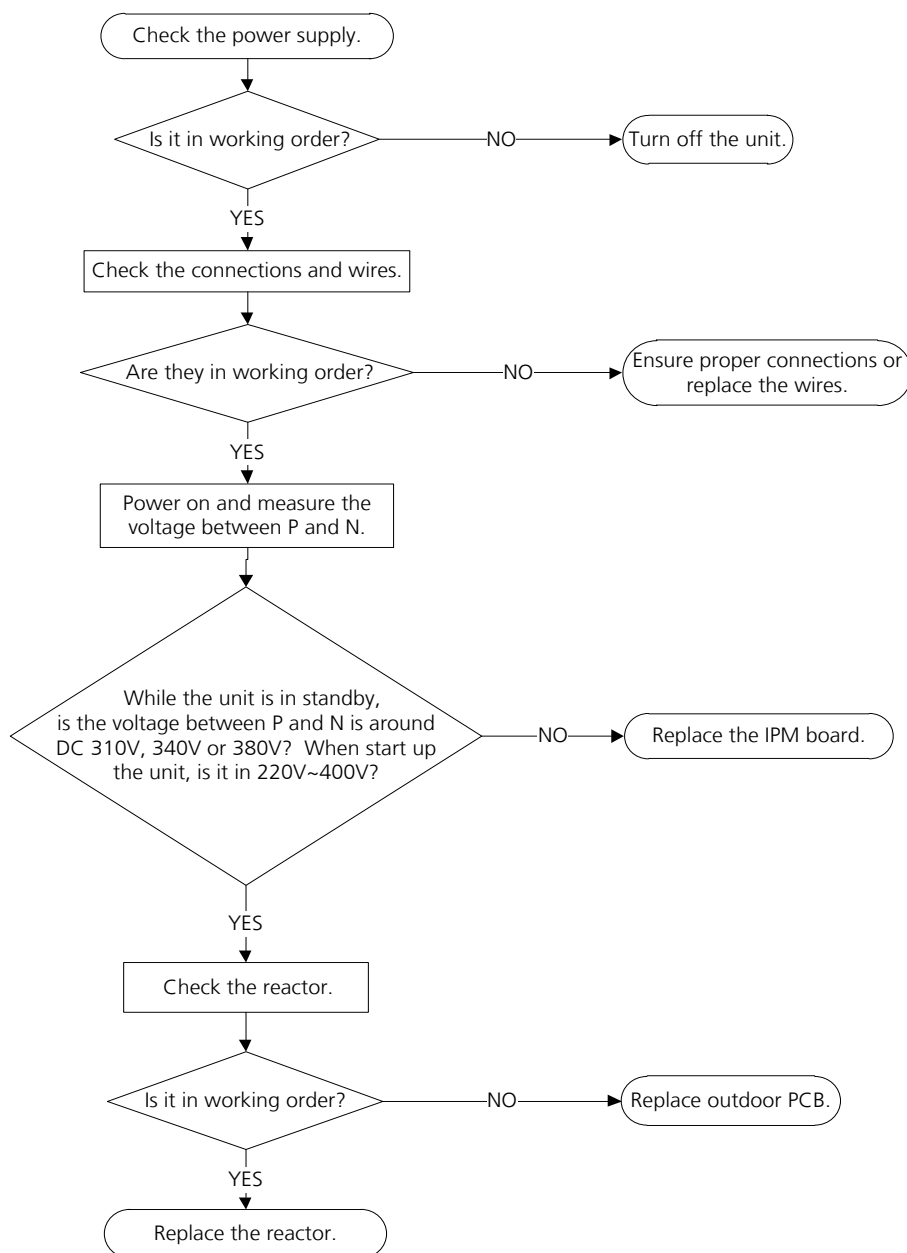
## 7.10 P1/PC 01(Over voltage or too low voltage protection diagnosis and solution)

**Description:** Abnormal increases or decreases in voltage are detected by checking the specified voltage detection circuit.

### Recommended parts to prepare:

- Power supply wires
- IPM module board
- PCB
- Reactor

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

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## 7.11 P2/PC 02(High temperature protection of IPM module or High pressure protection diagnosis and solution)

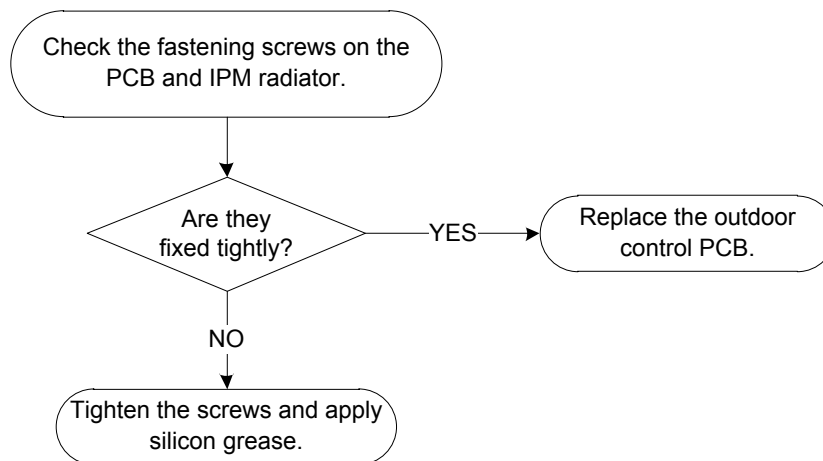
**Description:** If the temperature of IPM module is higher than a certain value, the LED displays the failure code.

For some models with high pressure switch, outdoor pressure switch cut off the system because high pressure is higher than 4.4 MPa, the LED displays the failure code.

### Recommended parts to prepare:

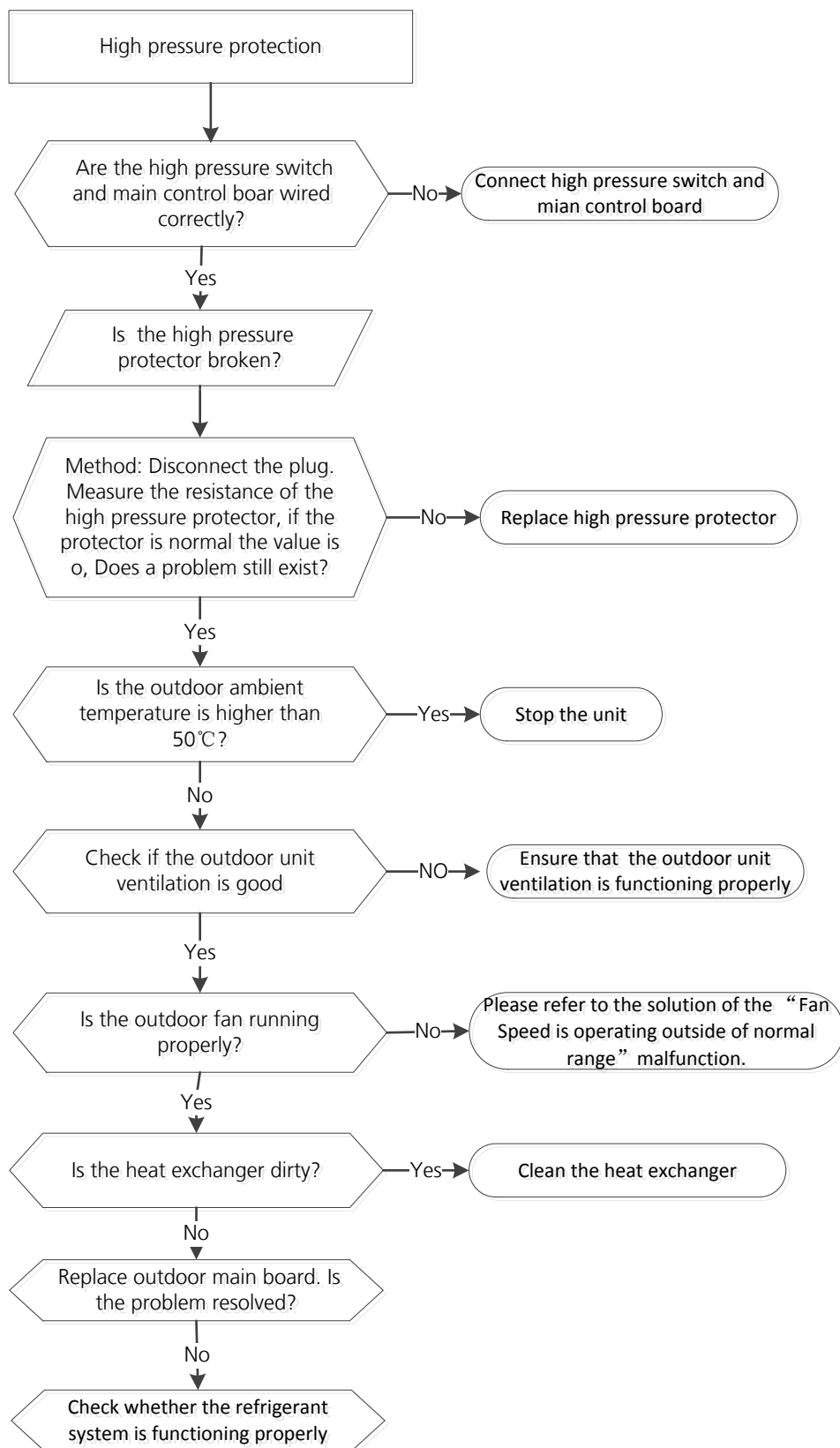
- Connection wires
- Outdoor PCB
- IPM module board
- High pressure protector
- System blockages

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.





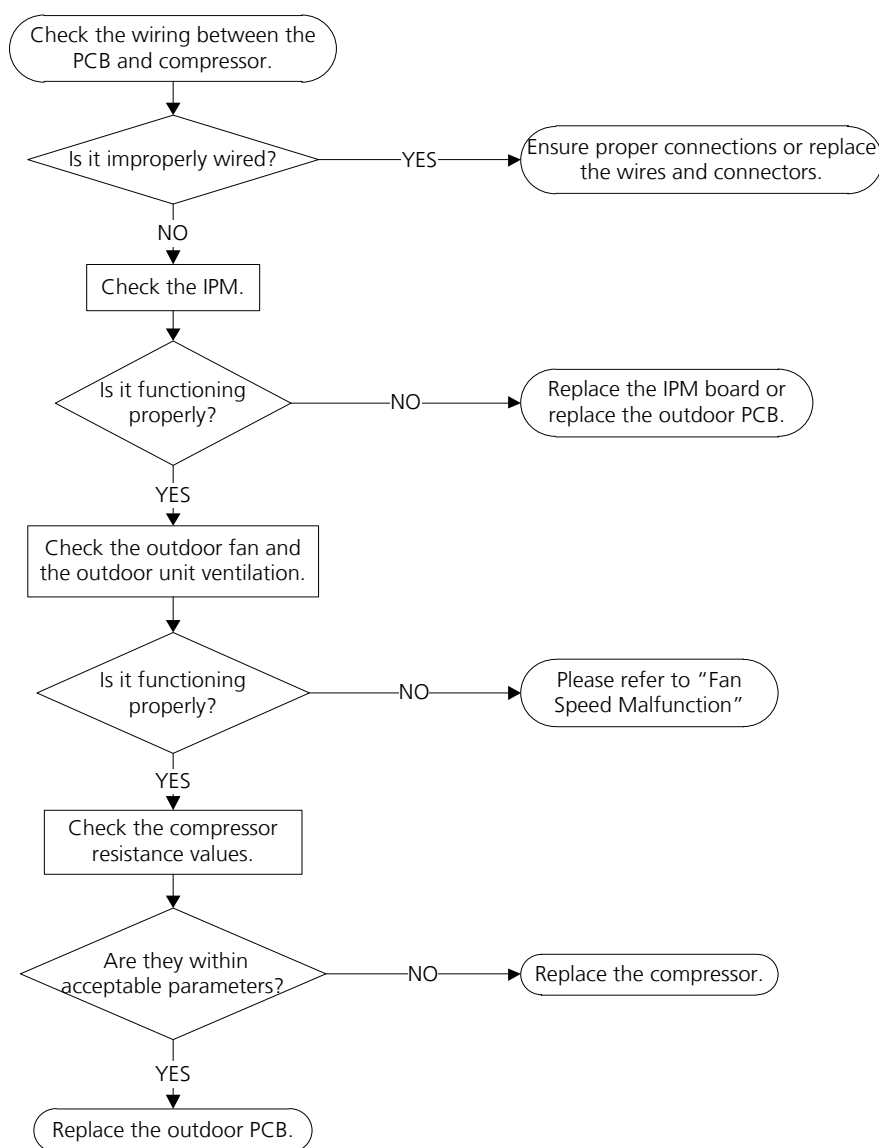
## 7.12 P4/PC 04(Inverter compressor drive error diagnosis and solution)

**Description:** An abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation speed signal detection and so on.

### Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

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### 7.13 PC 03(Low pressure protection diagnosis and solution)

**Description:** Outdoor pressure switch cut off the system because low pressure is lower than 0.13 MPa, the LED displays the failure code.

**Recommended parts to prepare:**

- Connection wires
- Outdoor PCB
- Low pressure protector
- Refrigerant

**Troubleshooting and repair:**

